

Social Media Campaign: a 10 step guide:

	Step	Lithuanian Relief Organisation Example
1	Choose an important issue and area that the campaign will focus on, in order to promote local works of the Order of Malta.	The Lithuanian Relief Organisation focused on the support for the elderly , raising public awareness for the needs of those who are vulnerable , isolated and lonely .
2	Create an idea for your campaign, and a specific Order of Malta project in the local area to support.	Using Facebook and other social media channels, the Lithuanian Relief Organisation raised awareness for needs of the elderly and their 'Malteser Soup' campaign.
3	Choose a short and attractive slogan or message for the campaign, to catch the attention of the public.	The Lithuanian Relief Organisation chose the slogan "You'll be old too…", as a reminder that everyone will get old and that everyone has a responsibility to take care of the elderly in their local community.
4	Find additional materials that help to evoke an emotional and personal response to the issue and area of focus.	To make the project more personal, each volunteer was asked to write a handwritten letter about the elderly person they look after. Each letter included a short story of an individual's life and demonstrated how much the volunteers and members of the Order sincerely care about each individual.
5	Choose which social media channels you will focus on to share your idea and advertise your campaign.	Facebook was the primary channel of communication for the Lithuanian Relief Organisation. News forums and blogs were also used, as they facilitated discussions about the needs of the elderly in Lithuania and opened up the campaign to a wider audience.
6	Decide on a product to advertise your slogan , like t-shirts, buttons, wristbands or caps.	In Lithuania, the "You'll be old too…" slogan was placed on t-shirts.



The Order of Malta

7	Make a list of high profile personalities willing to raise awareness for your campaign, such as politicians, bankers, journalists, singers, sports personalities, personalities of the Order. You should have at least 20-30 "celebrities" to have a good campaign. The more you have, the better the result.	 The Lithuanian Relief Organisation contacted over 50 high profile people, including: The wife of the Prime Minister of Lithuania The Minister of Social Affairs Well known sports personalities TV celebrities, including journalists, singers and TV personalities By involving high profile individuals, the organisation was able to reach a wider audience and increase their fundraising by 30%.
8	Send out materials to your high profile personalities with details of how to publicise your campaign.	In Lithuania, each personality was asked to post a selfie on Facebook, with details of the Malteser soup campaign and how people were able to donate. They were also asked to share a few thoughts about old age, the need for projects for the elderly, and the importance of the Lithuanian Relief Organisation's work.
9	Ensure that you have 10-14 days of intensive activity on your chosen social media channel, ideally with 2-3 new posts each day.	Between 1 and 10 photos were posted each day, reaching 1.5 million people on social media and getting over 39,000 "likes" and thousands of "shares".
10	Share each photo through every available channel, locally and internationally. Important: Appoint an individual to be responsible for managing the responses on your chosen social media platform.	The Lithuanian Relief Organisation posted the photos on Facebook and their own website. They asked everyone involved in the campaign to do the same on both national and international platforms.